



Procurement Services
Lucas Administrative Center, 617
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Highland Heights, KY 41099
859.572.5265
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ADDENDUM NO: 1

RFP No: NKU-31-18

Commodity: Services for Deaf & Hearing Impaired

Date: 4/13/2018

Due Date: 4/26/2018

BIDDER/RESPONDER SHALL CONFORM TO THE FOLLOWING CHANGES AS SAME SHALL BECOME BINDING UPON THE CONTRACT TO BE ISSUED IN RESPONSE TO THIS INVITATION FOR BID.

Questions and Answers are listed below for the above RFP:

1. Can a vendor bid on one or two services requested within the bid or must they bid on all?
They can bid on a few or all
2. Who is the current vendor for CART, Captioning Services?
Caption Access
3. What is the current hourly rate for the services listed in IFB NKU-31-18, primarily CART and Captioning services?
\$55 per hour daytime
4. Does the current vendor provide any additional services such as Foreign Language CART, video captioning, Distant Ed CART, etc?
We do all remote captioning, currently. They can add in anything that they would like to the RFP.
5. Is/Are there any known problems with the current contract or changes that will be made if/when changing vendors?
No
6. Approximately how many hours per week are CART services provided?
We use C-Print, not CART and we do approximately 10 hours.
7. Of the hours provided, approximately what percentage is undergraduate level and what percentage graduate level?
Currently all undergraduate
8. For onsite CART, are CART providers sitting with the student(s) and sharing a common laptop screen or are the CART providers sitting away from the student(s), but within the same classroom, and providing services to the student(s)' laptop, table, or SmartPhone?
We do not do on-site, we only do remote.
9. Whether companies from Outside USA can apply for this? (like, from India or Canada)
We would prefer to keep it inside the USA
10. Whether we need to come over there for meetings?
If selected, this could be a possibility.

11. Can we submit the proposals via email?

Proposals shall be submitted by the time and date specified via US Postal Service, courier or other delivery service in a sealed package. Please see page 4 - Submittal of Bid.

12. Is it possible to respond to the mentioned proposal in part or are you looking for a provider that fulfils the full scope of work?

Yes, please submit a proposal for the services you do provide.

Please contact Jennifer Moeves with any questions.

T H E E N D

By: Jennifer Moeves
Buyer
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