



Procurement Services  
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ADDENDUM NO: 2

IFB/RFP No: ITB NKU-17-2022

Project /Commodity: Services for DHH &  
Video/Audio Accessibility

Date: 01/05/2022

Due Date: **01/17/2022** @ 2PM ET

***BIDDER/RESPONDER SHALL CONFORM TO THE FOLLOWING CHANGES AS SAME SHALL BECOME BINDING UPON THE CONTRACT TO BE ISSUED IN RESPONSE TO THIS INVITATION FOR BID.***

**NEW ITB Due Date: 01/17/2022**

**Questions and Answers regarding ITB NKU-17-2022 – All answers are in RED**

1. On page 5, what is meant by "...extended lowest total cost basis"? How much consideration will you give to non-cost factors (e.g. quality, features, reliability, accessible interfaces)? **We do look at non-cost factors and take that into consideration along with the proposed cost (e.g. turnaround time, ease of use, etc.).**
2. Is there a more detailed estimate of the annual amount of content for Sections D and E (closed captioning and transcription services)? **Section E will be our lowest amount, with only a handful of videos last year. Section D is used quite frequently, but that number varies greatly from year to year. Obviously, during COVID our CC services were utilized more, but with automated captioning, oftentimes we can go back and make it more accurate on our own. So, it really depends on the content from faculty.**
3. What platforms do you use to publish videos (e.g. Kaltura, YouTube)? **It varies from class to class. Some are through Kaltura, Canvas, YouTube, social media, etc.**
4. What platforms do you use for live events (e.g. Zoom)? **Mostly Teams and Zoom.**
5. For real-time captioning, are you interested in computer-generated captioning or human captioning (or both)? **Pricing for both would be nice. Typically for real-time we are utilizing a person rather than AI, but would consider it if it were reasonable and accurate.**
6. Are you interested in receiving information/pricing for audio description? **Yes.**
7. Are you currently working with any captioning vendors for Sections D and E (closed captioning and transcription services)? If so, what rates are currently being paid? **We do have current vendors and 3Play has submitted in the past and won as one of our top 3. I believe most year's 3Play places in the top 3, so it would probably be best to look at the last RFP submitted by 3Play and compare it to your current rate to get a more accurate estimate to move forward with.**